



**National Initiative for Patient Safety  
NIPS – V & VI**

**A Workshop for Patient Safety in Healthcare Facilities**

**Organized By:  
Department of Hospital Administration,  
AIIMS, New Delhi**

**In Collaboration With  
World Health Organization- Country office, INDIA**

**&**

**The INCLEN Trust International**

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India Habitat Center  
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*\*As Knowledge Partner*



## **NIPS AT A GLANCE**

- i) Patient Safety is becoming an issue of concern world wide. Pressed with this consideration, in October 2004, WHO launched the World Alliance for Patient Safety in response to a World Health Assembly Resolution (2002) urging WHO and Member States to pay closest possible attention to the problem of patient safety. A vast body of work has been done in western countries for issues relating to patient safety. Hospitals and health care delivery systems have systemized quality and patient safety initiatives within their culture, thus building in more accountability and tangibility to safer care. However, the culture of patient safety in country is in an extremely nascent stage in the current milieu. Even though globalization, medical tourism and the socio-economic changes may be ringing in winds of change in context of patient safety, however considering the complexity and diversity of our country, this is in a highly premature state.
- ii) With passing time, a more aware population and activities as accreditation, the issue of quality and patient safety is bound to come face to face with the health care sector. Based on the above, it is the edge of reason to sensitize the health care delivery systems, medical colleges and hospitals to patient safety now. With this in mind, the National Initiative for Patient Safety (NIPS) was conceptualized. NIPS I was held in September 2009 and met with great success. NIPS II, III, IV followed and met with the same success, if not more. The proposed workshop is a continuation of the effort to continue sensitization of medical colleges and hospitals of the country on core patient safety issues.
- iii) The first of this kind of series of Workshop was conducted by the department of Hospital Administration AIIMS, in September 2009 at the India Habitat Center, New Delhi. Four core areas of patient safety, on agenda of WHO Patient Safety Initiative, viz., Surgical Safety, Hand Hygiene, Medication Safety and Patient communication were addressed. Teams of officials from all 4 zones of the country represented their hospitals. A healthy participation from the private sector was also there. The initiative met with great acceptance, encouragement and success. The Honorable Union Health Minister

for Health and Family Welfare, Shri Ghulam Nabi Azad graced the inauguration ceremony and approved the initiative.

- iv) The Second in the series of workshops was held in May 2010 and met with grand success again. During this workshop an expert group that had convened, also presented a Draft Proposal of a National Infection Control Policy, to the The Honorable Union Health Minister for Health and Family Welfare, Shri Ghulam Nabi Azad, who graced the occasion yet again.
- v) The Third and Fourth workshop were held simultaneously in Sep 2010 and showed a great response from the participants on the need of patient safety initiatives in hospitals.
- vi) Till date, 40 medical colleges and hospitals have been sensitized through NIPS I, II, III & IV. By holding the consecutive and simultaneous workshops, NIPS V and VI, it is anticipated to sensitize another 22-24 medical colleges and hospitals.

## WORKSHOP DETAILS

The modus operandi for sensitization stays the same as the earlier workshops:

- a) The workshop continues to be a three day workshop.
- b) The target audience continues to be a “Team of 6” consisting of Head/Designee of Surgical Disciplines, Anaesthesiology, Internal Medicine/Paediatrics, Microbiology, Hospital Administrator and Nursing Administrator. A healthy representation from all four zones of our country is anticipated.
- c) **Day 1 and 2 :** The first two days of the workshop consist of delivery of best practice sharing and implementation experiences by International and National Experts on 4 core areas in patient safety, viz.: Surgical Safety, Hand Hygiene (and Hospital Infection Control), Medication Management and Patient Communication and Hand-Overs. These are strictly implementation experiences by experts who have expertise in these areas. During the sessions by the experts a brief introduction of their topics is followed by the introduction of the patient safety initiative being conducted in their organization. , the measurement tool used, the results and challenges. (NIPS also envisage other such experts as observers during the session). The plan for improvements is also brought forward. It is a technical as well as a creative module.
- d) **Group Work:** The first two days also involve group work, whereby the participating teams frame road maps on the session topic for their respective organization. The team work is highly interactive and serves several purposes of team bonding and communication, interaction with experts and creativity for customizing patient safety programmes for each organization. This is a great practical insight into the participants’ health care delivery systems and gives requisite knowledge of road blocks and solutions for the same. The group work sessions enlighten the key players in decision making to incorporate patient safety as an integral part of the patient care culture in their organizations. Also, NIPS envisages these leaders as Patient Safety Champions of their hospitals who can be torch bearers for improving quality of medical care through patient safety initiatives.
- e) **Day 3:** The last day is the culmination of the experts and participants’ work together, through the workshop. The light is on the teams on this day. The teams show case their road maps to all present and the panel of experts. During this time, the panel gives its inputs on the road maps framed for the respective organizations. Any queries from other participating team are also answered. This day also show-cases a great comparison amongst all the organizations regarding their status and position on patient safety and the culture in the organizations.

## Contact Details

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